

BULK WATER Smartcard Terminal



SMARTCARD TERMINAL LOCATIONS & HOURS OF OPERATIONS

The Soquel Creek Water District bulk water stations are located at the following locations and the hours of operation are 7:00 am – 7:00 pm:

- Main Street & E. Walnut Street, Soquel
- West Bel Mar & Mar Monte Overcrossing, La Selva Beach

There is a Smartcard terminal at each station. To gain access, customer must fill out a bulk water permit and purchase a key and a prepaid access card. Bulk water permit holders can pick up a terminal access key and a Smartcard programmed with a prepaid cash balance at the District office at 5180 Soquel Drive. Call 831-475-8500 option 3 to make an appointment to pick one up.

USING THE BULK WATER SMARTCARD TERMINAL

1. Use the terminal access key to open the terminal panel and access the Water Purchase Center. Insert pre-programmed Smartcard into card slot to activate bulk water dispensing system, arrow end first with gold chip side up.
2. To dispense water, connect the hose from the wharf head spigot to the water truck. Insert the Smartcard into the card slot on the Water Purchasing Center as instructed on the display screen. The card should be inserted with the arrow facing in and the gold chip facing up.
3. The display screen will reflect the beginning balance on the Smartcard before any water is dispensed.



4. At the screen prompt, enter the volume of water you wish to purchase in gallons followed by the # sign. If a mistake is made, press the * key to clear the screen and re-enter the volume. When satisfied, press the # key again to confirm the volume as instructed on the screen.
5. To begin dispensing water, press the green Start button. Open the wharf head spigot with a spanner wrench to desired flow.
6. If it is necessary to stop the flow of water, press the red Stop button. The water flow will be cut off and the dollar value of water that was not dispensed will be reimbursed to the Smartcard.
7. Once the requested amount of water has been dispensed, the terminal will display the balance remaining on the Smartcard. At this point the card can be removed. Close the spigot, replace the cap, and lock the terminal panel.



BULK WATER REGULATIONS

- It is unlawful to take water from a fire hydrant within Soquel Creek Water District's service area per District Ordinance No. 22-03 and California Government Code Section 53069.45. Fines range from \$1,000 for a first violation, \$2,000 for a second violation of the same Ordinance within one year, and \$3,000 for each additional violation of the same ordinance within one year. In addition to civil penalties, violators may be prosecuted in accordance with Penal Code Section 498 punishable by up to one year imprisonment.
- It is unlawful for a bulk water permit holder to resale water for construction or related purposes for more than the District rate.
- Exporting water outside of the District's service area is prohibited and conduct of such activity will result in the revocation of the bulk water permit.
- Use a spanner wrench to open and close spigot slowly when necessary at the bulk water stations.
- Once a Smartcard is programmed with a prepaid balance, the card has the security equivalent of cash. If the card is lost, stolen or damaged in some way the balance on the card is not retrievable. The District assumes no liability for the replacement of lost, stolen or damaged cards.